

About Our Strategic Plan

The primary focus of the Department of Health and Family Services (DHFS) is on the people we serve and their families. We actively enlist the energies of other organizations, communities, governmental entities, and providers of service in creating quality service and adding value to achieve the best outcomes for our customers. Our challenge is to live the principles and values outlined in this plan and to take the actions that will achieve our mission of fostering healthy, self-reliant individuals and families.

The vision statement, mission statement, five goals and related strategies in this plan will set the direction to guide our Department's activities. Using these guiding principals, action plans will be developed to identify concrete actions that will be taken by our Department to achieve our goals and strategies.

- Our Department views strategic planning as an ongoing process. We will continue to engage in analysis of outcomes, policies and practices and gather feedback from the public and our partners. This will help us achieve ongoing quality improvement both in services to the public and in the effectiveness and efficiency of our Department's operations.
- The Department's mission is to lead the nation in fostering healthy, self-reliant individuals and families. The goals and strategies help to fulfill that mission.



national
principles
goals
strategies